

## TWU Local 212 Meeting Minutes – Nov 17, 2018

### **New Contract**

Provided important contract info and dates:

- 1/19/19 - begin contract review
- 1/19/19 – begin weekly union meeting for duration of contract review (until July)
- Members are required to attend 6 meetings in the 12 months prior to the contract vote in July 2019.

### **November 25<sup>th</sup> Route Bid**

- Purpose of this bid is to address coverage gaps. Although it is technically a temporary bid, the results will be permanent if it resolves the coverage issues.
- Reminder to fill out a proxy bid sheet even if you plan to attend the bid. The number of choices must match your seniority number
- The routes will have a vehicle type assigned to them, but you may be asked to drive another type according to the business need.

Question: can the company make an effort to provide consecutive days off for all routes?

Answer: you can make the suggestion/request but the company is not obligated to make the changes. The companies priority is to meet the business need.

Suggested: for routes where the daily start times vary by an hour or so, try coming in at the same time each day to simplify your personal schedule. You will not be paid for arriving at work early unless Dispatch allows you to start work early. Ask.

### **New Busses**

You need to plan your boarding for the reduced space on vans. Remind people to watch their heads, watch their footing on the stairs, and to be careful when walking in the van as the floor may be slippery.

Reminder for customer falls and other potential injury incidents:

Call Dispatch. Always ask the customer if they want medical attention. Ask the customer to sign the emergency treatment release form if they choose not to go to the emergency room.

### **Attendance policy restated**

- You are allowed a maximum of 12 points. Discipline follows unless the company finds extenuating circumstances they choose to apply.
- You can check your points by requesting to see your disciplinary record.

Question: how do I move from part time to full time?

Answer: ask for full time hours. There are often open routes you can bid on after the standard bid, and routes open up in between bids during the year.

Question: why was I not informed about how to become a full time driver?

Answer: ask the company questions and contact Union officers (numbers and email addresses posted in bulletin case) with questions. Also attend union meetings regularly to stay informed.

### **Documentation policy restated**

- All issues, incidents and requests have to be documented. Make a copy for yourself, and for union staff. Place the union's copy in locker number 16 if you do not see a union at the base.

Question: what are our options when faced with leaving a customer at a locked public building with a long wait in the cold or rain?

Answer:

- An adult customer can request that you take them back home. Call Dispatch to approve the trip.
- A child must be left in the care of an adult. Call Dispatch and inform them that there is no approved adult(including schools, day care, etc.) to leave the child with. Follow their instructions.
- An adult or child may be permitted to ride the bus while other clients are picked up and dropped off. Call Dispatch and follow their instructions.
- If you are still concerned for the customer's safety after receiving instructions from Dispatch, call or ask to speak to someone in Safety.